

Terms

Terms & Conditions including Privacy Policy

This web site is owned by Gillian Hanna Music School (the "Owner"). Your use of this web site is conditional upon your agreeing to these terms. If you do not agree to be bound by these terms you may not use or access this web site.

1. USE

This web site is provided by the Owner on an "as is" basis without warranty, either express or implied, including, but not limited to, any warranty as to title or merchantability and fitness for a particular purpose to the fullest extent permitted by the law. Use of this web site is subject to your both agreeing not to make or permit any unauthorised modifications to the web site, and acknowledging the risk of such modification by unauthorised third parties. You may only download and print extracts of this web site for your personal use. If access to this web site has been restricted by means of a password granted to you, you will not divulge this password to any other person without the prior consent of the Owner.

2. CONTENT

The Owner reserves the right at any time without notice to change, revise or amend the content of this web site.

3. INTELLECTUAL PROPERTY

Nothing in these terms shall operate to grant to you any intellectual property rights and goodwill in any of the content of this web site, including without limitation any trade and service marks, trade or business names, domain names, design rights, copyright, moral rights, database rights (whether or not any of these is registered), know-how, confidential information and trade secrets used and employed.

4. CONFIDENTIALITY

You shall use your best endeavours to preserve the confidentiality of any information identified by the Owner prior to disclosure to you as confidential or proprietary information.

5. LIMITS OF LIABILITY

To the fullest extent permitted by the law, neither the Owner nor any of its directors, employees or agents shall be liable for: (a) any direct, indirect, consequential, special or other damage howsoever resulting from your use of this web site; (b) any inaccuracies or typographical errors in the content of this web site or interruptions howsoever caused in its use; (c) any detrimental reliance by you either on the content of this web site or its suitability for your purposes; (d) any viruses, worms or other items of a destructive nature downloaded or otherwise received from this web site; (e) any modifications or corruptions arising from any unauthorised third party access to this web site; (f) the content of any web site which may be accessed through or linked through to from this web site over which the Owner does not exercise any control whether financial, editorial or of any other kind. In no event shall the total liability of the Owner to you for all or any loss or damage incurred by you exceed the total amount paid by you, if any, to the Owner for access to and use of this web site.

6. INDEMNIFICATION

You will indemnify the Owner as is reasonable in the circumstances if a third party makes a claim against the Owner based on any actual or alleged: (a) negligent or wilful acts or omissions committed by you or persons authorised by you; (b) failure by you or persons authorised by you to comply with all or any legislation or government regulation governing this web site or its use; (c) infringement by you or persons authorised by you of any intellectual property rights in any of the content of this web site.

7. PRIVACY POLICY

You have read and agreed to the terms of the Owner's Privacy Policy displayed on this web site.

8. Submissions and Suggestions

The Company welcomes input from the community. However, any submissions to the Company of any nature whatsoever, whether through a posting on a Company website, email to the Company, mail, or any other means, becomes the sole and exclusive property of the Company, which shall have full right, title and interest thereto, including all copyrights (including the right to create a derivative work and the right of the original author in the exploitation of a derivative work), in all mediums now existing or hereafter created, and without any obligation to account, credit, or make any payment to the submitter for any use thereof. No purported reservation of rights incorporated in or accompanying any submission shall have any force or effect. By making a submission of any kind to the Company, you hereby agree to all of the foregoing.

PRIVACY POLICY

Gillian Hanna Music School ("We" and "Us") is committed to ensuring that the privacy of those who use this web site is protected. This policy explains how We use the information that We collect about you. If you have any queries concerning your personal information or any questions on our use of the information, please contact Gillian Hanna Music School here: info@ghmusicschool.com. When you register with Us, We will need certain information from you to enable Us to provide our services. You will be required to provide information about you and/or your business such as names and addresses used, contact details, and other basic information. In addition, We may collect other information from you in the course of your use of the web site or your submission of comments and/or requests to Us. The personal information collected is used to enable Us to provide our services to you, and will be stored on a secure server which is password protected. We may, as appropriate, use the personal information to improve our marketing, for administration purposes and/or to provide our services. In addition, We may use this information to establish a payment mechanism, for statistical purposes, to improve the web site and our services to you, to notify you of products and services which We think may be of interest to you or to confirm that you use our services. This may entail the disclosure of the personal information by us to selected third parties. The infrastructure of the Internet is global. It is not possible to predict the routes that information sent over the Internet will take. Therefore, the information you provide may be transmitted via a route that takes it outside your area as it passes between you and us. By using this web site, you consent to the collection and use of your personal information in the manner set out above. If We change or modify our privacy policy, We shall post these changes on this page.

We will not use our website or social media pages to collect any personal information about you unless you consent to provide it to us (for example, by registering with the Gillian Hanna Music School website, or using our Facebook application(s)) and to the extent, with respect to content and time, required for that specific purpose. Personal information includes your name, phone number, email address or any other information specified in the request that might reasonably be used to

identify you individually. If you do provide us with personal information, we may use it to contact you about our products and services where you have explicitly consented for us to do so. We will not sell your name, address or phone number to any other third party. Your personal information will be collected and stored by Gillian Hanna Music School, its affiliates or its service providers, with your consent, for the following purposes:

To directly provide the information or services you have requested.

To enable third parties to process and manage your information to enable us to provide the information or services you have requested.

For security, administrative and legal purposes.

To update and enhance the services provided.

To evaluate the performance of our marketing activities.

For advertising and marketing purposes.

In such cases where Gillian Hanna Music School asks you for personal information, it will be kept secure and confidential. According to the contact details provided by you, we will provide the services you have requested by post or e-mail, if you have explicitly consented for us to do so.

Your consent

By 'liking' our page and / or registering to our website and / or using an application or otherwise interacting with our website or social media pages you consent to the collection and use of the information you voluntarily submit, for the purposes described above.

Any personal information will only be used in accordance with current data protection legislation.

All our email correspondence contains an unsubscribe option by which you can opt out of further email contact if you so wish.

If you explicitly agree to us contacting you in future by email, any personal information you have provided will be stored and continuously used by Gillian Hanna Music School or its service providers for advertising and marketing purposes, for example, for sending you newsletters, details about competitions or promotions and other information which may interest you. We may use your data to create and maintain a user profile to provide you with individualized advertising and promotions. We may also use the data provided by you for analyzing and enhancing our advertising, marketing, market research, and sales activities.

You have the right to ask Gillian Hanna Music School for a copy of any personal information we hold about you. The Data Protection Act stipulates that you must request this in writing, and that this may be subject to a fee of up to £10. The address to write to is: Gillian Hanna Music School, Unit 14, Down Business Park, 46 Belfast Road, Downpatrick, BT30 9UP.

Cookies

Our website uses cookies in order to personalise delivery of content based on your experience with our website or social media pages and to track the way in which consumers interact with these sites. We may assign your computer browser a unique random number called a "cookie". We may also use flash cookies, which are managed as browser add-ons.

Your privacy and security are not compromised when you accept a cookie from our website. A cookie simply contains a large random number which in itself does not contain any personal information and any information you submit in the registration section of the website will not be contained within the cookie data. Cookies from our server cannot read data from your computer's hard disc or read cookie files from other websites or write any information to your hard disc. They simply make the website easier for you to use.

The use of cookies is an industry standard, and many major websites use them to provide useful features for their customers. Each website can send its own cookie to your browser if your browser's preferences allow it, but (to protect your privacy) your browser only permits a web site to access the cookies it has already sent to you, not the cookies sent to you by other sites. You can configure your browser to accept all cookies, reject all cookies, or notify you when a cookie is set. (Each browser is different, so check the "Help" menu of your browser to learn how to change your cookie preferences.) Flash cookies can be disabled or the data held deleted by changing your browser add-on settings or by visiting the website of the add-on manufacturer. If you reject all cookies, you may not be able to receive personalised information on our website. To find out more about cookies, including how to see what cookies have been set and how to manage and delete them, visit www.allaboutcookies.org.

When someone visits our website we collect standard internet log information and details of visitor behaviour patterns. We do this to find out things such as the number of visitors to the various parts of the site. We collect this information in a way which does not identify anyone. We will not associate any data gathered from this site with any personally identifying information from any source.

The table below explains the cookies we might use and why.

Cookie	Name	Purpose	More Information
Google Analytics	_utma _utmb _utmc _utmz	These cookies are used to collect information about how visitors use our site. We use the information to compile reports and to help us improve the site. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from and the pages they visited.	Click here for an overview of privacy at Google

PHP.net	PHP.net_SessionId	These cookies are used to maintain your user session. It is deleted when you close your browser.
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To opt out of being tracked by Google Analytics across all websites visit <http://tools.google.com/dlpage/gaoptout>.

YouTube cookies

We embed videos from our official YouTube channel using YouTube’s privacy-enhanced mode. This mode may set cookies on your computer once you click on the YouTube video player, but YouTube will not store personally-identifiable cookie information for playbacks of embedded videos using the privacy-enhanced mode. To find out more please visit YouTube’s embedding videos information page.

Facebook Cookies Source:

<http://dataprotection.ie/documents/facebook%20report/final%20report/Appendices.pdf>

Who else might see my personal information?

Gillian Hanna Music School and its service providers will not share your personal information with any other company unless you give us explicit consent to do so. Any links to other websites are for your convenience, and should not be taken as endorsement by Gillian Hanna Music School We are not responsible for the content of the linked websites, and therefore we recommend that you check the privacy policy of those websites to which this website may link. We will share your information where required to do so by relevant legislation, or court orders. Should Gillian Hanna Music School be acquired by another company, customer information may be deemed a transferable business asset, and as such will transfer to the new owners.

Invisible GIF Images & Link Tracking

These are invisible images used in HTML email communications which allow us to track if the email was opened and read. We use these to monitor the level of interaction with a particular email and the results are used to tailor our communications with you. We may use link tracking within the emails we send you: these links may contain information that allows us to track which links are being clicked on. Aggregated data from this is used to tailor the links provided in our emails. The data obtained from these links do not identify you.

Email communications and opting–out

Gillian Hanna Music School may contact you by email after you register with information that we think you will find useful, including announcements about special offers and new products and services. It is our policy to send such emails only to customers who explicitly give us permission to do so. In every such email message, we will also have instructions on how to unsubscribe so that you will not receive any email messages from Gillian Hanna Music School in the future if you do not wish to.

What if this Privacy Policy changes?

Gillian Hanna Music School may update this policy at any time. If we do this, it will be highlighted on our website and/or brand Page, so that you are aware of the need to check it again.

Your rights

If you are a European resident, you have the right to access personal information we hold about you and to ask that your personal information be corrected, updated, or deleted. If you would like to exercise this right, please contact us through the contact information below.

Additionally, if you are a European resident we note that we are processing your information in order to fulfil contracts we might have with you (for example if you make an order through the Site), or otherwise to pursue our legitimate business interests listed above. Additionally, please note that your information will be transferred outside of Europe, including to Canada and the United States.

Data retention

When you place an order through the Site, we will maintain your Order Information for our records unless and until you ask us to delete this information.